

Welcome to CON IT Support

- Justin Burley, Campus IT Director and Information Security Manager
- Colin Wheeler, IT Professional



Topics

- Student Email
- UF Apps
- Mobile Computing
- UF Wireless
- Laptop Policy

Student Software & Cloud Storage

- HSC students can now use One Drive cloud storage features, but still not approved for PHI
- All students are eligible for free Microsoft Office Products
 - Up to 5 devices, including mobile
 - <http://www.software.ufl.edu>

No Email Forwarding

- Student Email Forwarding Policy
- “The University of Florida's Auto-Forwarding Email policy prohibits the automatic forwarding of UF business-related electronic email.”
- Office 365 email cannot be forwarded by default; automatic compliance
- **We do check and enforce this policy!**
- <http://www.it.ufl.edu/policies/email/policy-electronic-mail/>

Mobile Phone Tips

- Checking email on your phone is allowed; contact the UF Help Desk for assistance
 - <http://helpdesk.ufl.edu/>
 - Self-Help -> Student Email Setup
- Enable Find my iPhone
- Android Devices
 - <https://www.google.com/android/devicemanager>

UF Apps

- <http://info.apps.ufl.edu>
- Access certain software from any computer or device
- Includes:
 - Microsoft Office
 - PDF Editor
 - SPSS
 - Serif Design Suite (similar to Adobe Creative Suite)
 - And more!
- Free for all UF students

Mobile Computing and Storage Devices

- All mobile devices must be encrypted
 - Includes smartphones and laptops
 - Policy in effect since August 17th 2013
 - “As members of the University of Florida Constituency...”
(students are included in the requirements)
- What is encryption?
 - A process that takes a message and makes it unreadable except to a person who knows how to "decrypt" it back into a readable form.¹
- Device encryption protects you as well as the University
 - An encrypted device is unreadable without the proper password
 - In the event a device is lost or stolen all data (tax returns, bank statements, SSN's, etc.) are vulnerable if unencrypted

1 – EFF's Surveillance Self-Defense glossary, <https://ssd.eff.org/en/glossary/encryption>

Mobile Computing and Storage Devices

- Encryption - contact UF 392-HELP (4357)
 - Bitlocker built-in to some versions of Windows
 - File Vault built-in to Mac OS X
- Mobile Encryption Policy FAQ:
 - <http://security.ufl.edu/mobilesecurity/>

Other Computing Resources

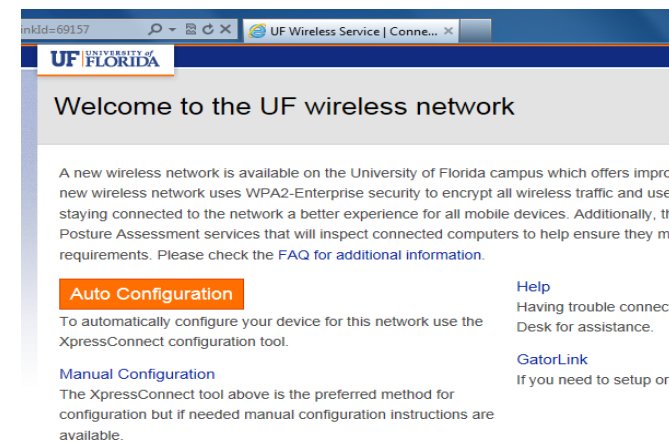
- On-Site UF Apple Service Center for Apple specific hardware problems
 - Can't repair iOS devices in house but facilitate if under warranty
 - <http://apple.techhub.ufl.edu/>
- UF Suggests MS Security Essentials (Windows) or Avast (Mac OS)
 - Free
- Remote Library & Bridge
 - <http://vpn.health.ufl.edu>

Lynda.com

- Online training
- Free for all faculty, staff, and students
- Over 1100 courses, topics include:
 - Word, Excel, PowerPoint
 - Video and photography skills
 - Much, much more
- <https://lss.at.ufl.edu/help/Lynda>

'UF' Wireless

- Connect to the 'ufinfo' access point and run the Auto Configuration
- Make sure that your Windows patches are up to date.
- Antivirus definitions cannot be older than one week.



- CON IT SUPPORT
 - 352-273-6429
 - Located @ HPNP 3233
 - CONITSUPPORT@HEALTH.UFL.EDU

Laptop Policy

- Students are required to have a laptop and broadband internet access
 - The FCC defines broadband as 25 Mbps download and 3 Mbps upload speeds²
- Specific requirements were sent to you
 - Examsoft check your syllabus
- Please contact us with any questions

2 – FCC FINDS U.S. BROADBAND DEPLOYMENT NOT KEEPING PACE

https://apps.fcc.gov/edocs_public/attachmatch/DOC-331760A1.pdf

Examsoft!

- Check your course syllabi for more information
- Mock Exam information coming your way

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